

# **Client Experience Officer Wanted We Are Hiring!**



**Walking a different path to Wellbeing**

# Who are We?

▶ We are a Multi D group of people, who are passionate about providing the very best health care to our clients. We are dedicated to helping our clients every step of the way on their health journey.





# Our Values

## **We think outside the box**

We search for better ways to help others  
We use extraordinary thinking to solve ordinary problems  
We inspire others to think outside the box

## **We are prepared to give it a go**

We always ask what we can do next  
We are passionate about growth and learning  
We inspire others to become better  
We take time to reflect

## **We are part of our community**

We are friendly and fun. We make people smile  
We make things personal by helping you feel part of the family  
We work closely with other members of our community's health team

## **We are leaders and drivers**

We always have our clients goals and values at heart  
We treat the person, not just the symptoms and  
We empower our clients to be strong and confident in their bodies and it's abilities





# Our Facility, Technology and Equipment



## Rehabilitation Gym

We believe that exercise rehabilitation should be the cornerstone of any evidence based management provided by an allied health professional.



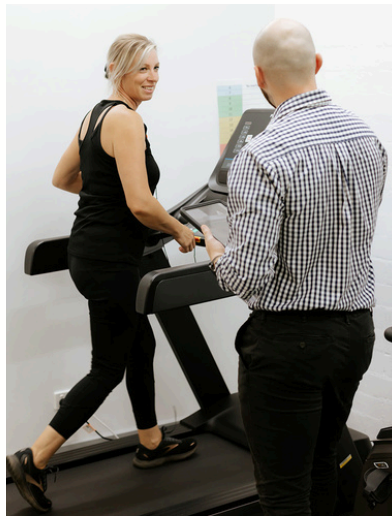
## Virtual Reality

For balance training, engagement in exercise and pain management



## Treadmill

For gait and running assessments with three different laboratories



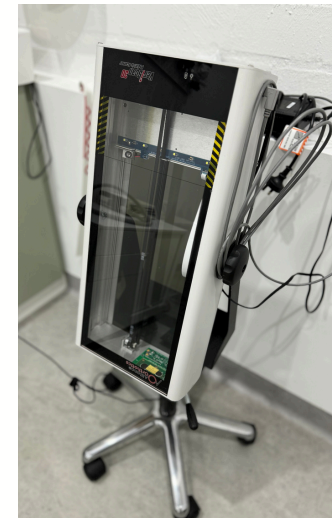
## Radial Shockwave Machine

For non-invasive treatment of chronic injuries



## 3D Scanner

For orthotic prescription



# What Our Team Loves About Footprint Health



Sarah - Administration

- We treat the person, not the symptoms is good because its our point of difference, and sets us apart from other practitioners in the area. It creates trust with both our patients and other allied health practitioners.



Carla - Exercise Physiologist

- The friendly colleagues and fresh, hard working and team oriented environment.
- Its a great community oriented clinic where you build relationships with team mates and clients .



# What Our Team Loves About Footprint Health



## Stacey - Administration

- I really enjoy the family team environment we have here , the connections we make with our clients its such a warm friendly place. Time goes so fast during the day because its a fast paced clinic with lots of things to. I also really love having the hour lunch break, to break up the day. have a chat and get to know my team mates and work out in the gym together



## Cameron Hankinson - Podiatrist

- I like working in a multi D team as I can find out information really quickly about my clients, we have a great communication channel.
- I like working in the Barossa because its a really nice place, Clients are really proud of their community and us being apart of their community.



# You will have access to Mentoring and Professional Development

## 1:1 Mentoring Sessions

Weekly 1:1 Mentoring Sessions help you grow and develop in every aspect of your clinical practice

## 1:1 Profession specific mentoring

Regular access to high quality mentors specific to your profession

## Practitioner Meetings

Group setting, multi-disciplinary learning including case studies to learn a variety of approaches to assessment and treatment

## Team Meetings

Working together to learn new ways of delivering exceptional health care.

## CPD Allowance

Financial help to access external CPD courses  
We also ask our team to present on any external courses to the team so every one upskills!

## Team Culture Days

We spend the day learning new ways to provide better care for our clients and spending quality time getting to know each other.

## Online Courses

You have access to online courses such as iMove U, Bartold Biomechanics and P3 Exercise Therapies in Podiatric Practice

## Guest Speakers

We invite guests who are experts in their field to visit and guide us in our learning.



# What you can expect from us

## Honesty

We value honesty and transparency. Whether it's by constructive feedback or being open about the direction of the business and your place within it. We promise to be honest and transparent

## Support

We will support you in achieving your goals. Expect us to provide individual mentoring and accountability so you can grow and improve.

## Team First Approach

We believe that if we only hire the best and we look after our team, our patients will be well looked after too.

## To Be Treated Like Family

When you join our team you are joining a family. We have your best interests at heart in everything we do. We value you and your contributions.



# What we expect from you

## Be a Team Player

We expect everyone to look out for each other.

We collaborate and care for each other.

We ask "How can I Help?" on a regular basis

## Communication

Communication is the key to any good relationship.

It is vital for our team, clients and business. We ask

that you communicate clearly and respond

promptly

## Be an Action Taker

We do what we say, which means that we not only set goals but timeblock, prioritize and stay on top of our tasks. We take responsibility for our actions and behaviours.

## Be Open and Honest

If there is anything you need, whether it's more support or a concern or challenge, please share with us so we can change, help or find solutions together.

# Added Bonuses of Working with Our Team & At Our Clinic

## Barossa Living

Live 5 - 10 mins from your work

Live in an inclusive, supportive community, family friendly

Wine, food, boutique breweries and distilleries

Be in nature. Join a sports club

## Access to Our Practitioners

We like to look after each other which means you can access any of our practitioners and the first consult is on us. Reviews at 50% discount. We also have great rates for your immediate family.

## Exclusive Private Gym Access

Once you have gone through our onboarding process you can access our gym for your own personal use at anytime of the day or night

## Footwear

Each year you can access your first pair of footwear from our range at cost plus GST.

Subsequent pairs at 30% discount

Archies at cost plus GST

And great rates for your immediate family